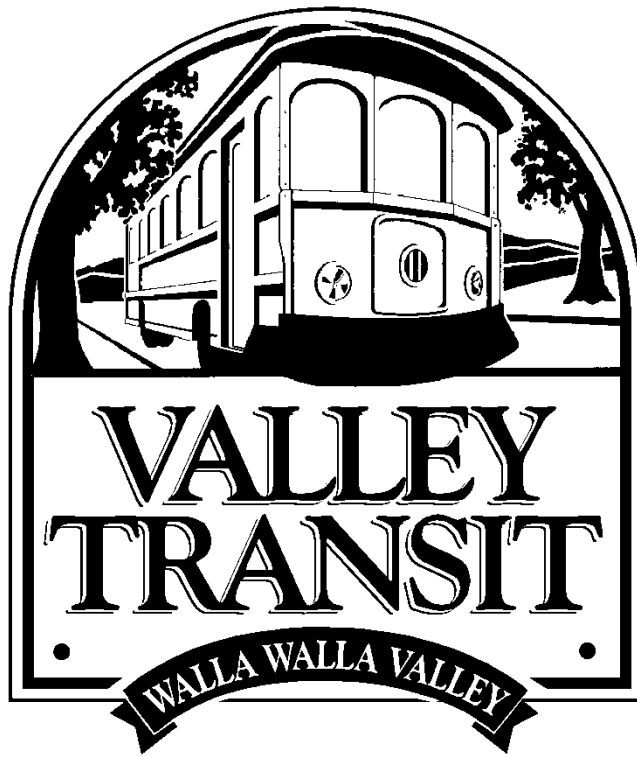




Valley Transit Rules Of Conduct and Regulations of Communication Activities

INCLUDES SERVICE EXCLUSION STRUCTURE

Contents

Article 1: Introduction	3
Article 2: Definitions.....	3
Article 3: Regulation of Conduct	6
A. Prohibited Conduct	6
B. Enforcement.....	10
C. Liability	12
Article 4: Public Communication Activities	12
A. Purpose and Scope.....	13
B. Regulation of Public Communication Activities	14
C. Permitting Procedures	15
D. General.....	19
Appendix A: Valley Transit Exclusion Order Example	22
Appendix B: Permit Application for Public Communication Activities.....	23
Appendix C: Permit for Public Communication Activities Example	24
Appendix D: Valley Transit’s Consent to Record Appeal Hearing.....	26
Appendix E: RCW 9.91.025 Text	27
Appendix F: Valley Transit’s Service Animal Policy	29

Connecting the valley by providing safe, efficient, and courteous transportation.

Article 1: Introduction

Valley Transit vehicles, facilities, and properties are intended to provide services for the benefit of the general public. Pursuant to RCW 36.57A.080, and in order to maintain public transportation services that are orderly, safe, secure, comfortable, and convenient, Valley Transit has enacted the following Rules of Conduct. The Rules of Conduct are intended to regulate conduct occurring with Transit employees, on Valley Transit vehicles, within or upon Valley Transit facilities and properties, and in connection with Valley Transit's provision of public transportation services. Valley Transit properties include bus stops and shelters on land that is not owned by Valley Transit.

The Rules of Conduct consist of four separate articles, which include the following:

- Article 1: Introduction
- Article 2: Definitions
- Article 3: Regulations of Conduct
- Article 4: Public Communication Activities

Unless otherwise provided herein, reference to the phrase "Rules of Conduct" shall collectively include Articles one through four.

If any one or more of the provisions in the Rules of Conduct shall be declared by any court of competent jurisdiction to be contrary to law, then such provision(s) shall be null and void and shall be deemed separable from the remaining provisions in the Rules of Conduct and shall in no way affect the validity of the other provisions of the Rules of Conduct.

Article 2: Definitions

As used in these Rules of Conduct, the words herein shall have the meaning provided in Article II. The Rules of Conduct will make every effort to use gender-inclusive language, and as such, they/them/their will be used to construe words of masculine, feminine, and non-binary gender words. Words imparting the singular number shall include the plural numbers and vice-versa, unless the context otherwise dictates.

- Bus shelter:** shall mean those structures located in transit vehicle loading zones that provide cover for the general public to board and alight from transit vehicles.
- Commercial activity or activities:** shall mean any enterprise or venture by groups or individuals for the purpose of promoting or selling products or services to Valley Transit employees or the general public, whether for profit or not.
- General public:** shall mean any person or group of persons, including Valley Transit employees, not acting in an official Valley Transit capacity at the time.

- D. **News racks:** shall mean any stand, box, structure, rack, or other device, which is designed and used for the sale of and/or distribution of newspapers, periodicals, magazines, or other publications or combinations of the same.
- E. **Park-and-Ride lots:** shall mean locations at which persons park their individual vehicles and transfer to a transit vehicle or car/vanpool vehicles, including all physical improvements and landscaping.
- F. **Permit:** shall mean a permit that gives a Permittee authority to conduct public communication activities in a manner consistent with applicable endorsements, limitations, rules, and procedures described in these Rules of Conduct.
- G. **Permittee:** shall mean any individual, firm, partnership, corporation, organization, association, or entity of any kind who obtains a Permit as described above.
- H. **Person:** shall mean any individual, firm, partnership, corporation, organization, association, or entity of any kind.
- I. **Public communication activity or activities:** shall mean the posting or distributing of flyers, pamphlets, brochures, books, or other written, printed, or graphically designed material; collecting petition signatures; political campaigning; demonstrating; displaying signs; picketing; unscheduled playing of musical instruments or other performances; public speaking; conducting surveys; soliciting or receiving of funds or contributions of any kind for any purpose; or otherwise communicating or attempting to communicate to the general public.
- J. **Public transportation services:** shall include the definition of public transportation services in RCW 36.57A.010(10), together with vanpools and fixed route and paratransit services, whether operated by Valley Transit or any governmental agency, private person, firm, or corporation contracting with Valley Transit pursuant to chapter 36.57A RCW.
- K. **Simme-Seats:** shall refer to bus stops that have one or two small seats mounted to the bus stop pole rather than a bus shelter, or having no seating.
- L. **Valley Transit:** is a Washington municipal corporation and Public Transportation Benefit Area organized and operating under and by virtue of the laws of the State of Washington.
- M. **Valley Transit employee:** shall mean any part-time or full-time, temporary or regular, exempt or non-exempt, represented or non-represented person, including an intern, employee, volunteer, or contracted party, who is compensated by Valley Transit for services by wages, salary, or other remuneration.
- N. **Valley Transit facilities and properties:** shall mean all facilities, structures, schedule and news racks, kiosks, fare vending machines, bulletin and information boards, bus stop signs, lands, interest in lands, air rights over lands, and rights of way of all kinds that are owned, leased, held, or used by Valley Transit for the purpose of providing public transportation services, including,

but not limited to, park and ride lots, transit centers, bus shelters, and public streets and sidewalks that are used by the general public to board and alight from transit vehicles.

- O. **Valley Transit vehicle:** shall mean a municipal transit vehicle defined in RCW 46.04.355. It also includes any Valley Transit maintenance vehicle or supervisor van.
- P. **Transit centers:** shall mean locations where transit routes have a common terminus and facilities are provided to facilitate general public boarding and alighting from transit vehicles, including all physical improvements and landscaping.
- Q. **Transit-related activities:** shall mean activities associated with the provision or support of Valley Transit public transportation services, the use of those services by the general public, or Valley Transit sales, promotion, and maintenance activities in support of Valley Transit public transportation services.

Article 3: Regulation of Conduct

A. Prohibited Conduct

The following conduct is prohibited on Valley Transit vehicles, within or upon Valley Transit facilities or property, and in connection with Valley Transit's provision of public transportation services:

1. Engaging in any conduct prohibited by RCW 9.91.025 or prohibited by any federal, state, or municipal civil or criminal law;
2. Except in a designated place, the use of chewing tobacco, e-cigarettes, smoking, or carrying a lighted or smoldering pipe, cigar or cigarette;
3. The consumption, display, use of marijuana, smoking, or carrying a lighted or smoldering pipe, cigar or cigarette of marijuana;
4. Possessing any open beverage container holding alcohol or possessing controlled substances, unless otherwise authorized by law;
5. Discarding litter other than in designated receptacles;
6. Dumping or discarding any materials on transit property, including but not limited to hazardous substances and automotive fluids;
7. Playing any radio, recorder, or other sound-production equipment, except that nothing herein shall prohibit the use of such equipment when connected to earphones that limit the sound to individual listeners or the use of communication devices by Valley Transit employees, Valley Transit contractors, or public safety officers in the line of duty, or the use of private communication devices used to summon, notify, or communicate with other individuals (e.g., pagers, beepers, or cellular telephones);
8. Using a public address system, loudspeaker, or other sound-amplifying device, except as authorized by Valley Transit or its designee;
9. Spitting, urinating, or defecating, except in the appropriate plumbing fixtures in restroom facilities;
10. Failure to maintain a reasonable level of personal hygiene. It is not Valley Transit's objective to enforce personal hygiene standards on the public, but in order to maintain a clean and safe environment to all who use Valley Transit's vehicles and property, passengers who may contaminate an area due to blood, urine, fecal matter, or other body fluids will be refused transportation. This includes those whose body odor is so offensive that others would complain and/or vacate the immediate area (including the driver who may be unable to vacate the immediate area). Riders in need of medical accommodation should contact Valley Transit;
11. Carrying any flammable liquid, explosive, acid, or other article or material likely to cause harm to others except that nothing herein shall prevent a person from carrying a cigarette, cigar, or

pipe lighter or carrying a firearm or ammunition in a way that is not otherwise prohibited by law or these Rules of Conduct;

12. Obstructing or impeding the flow of Valley Transit's vehicles or passenger traffic or hindering or preventing access to Valley Transit vehicles, facilities, or property. This includes causing unreasonable delays in boarding or alighting, blocking or partially blocking an aisle or stairway with a package or object, reclining in more than one seat, or otherwise unlawfully interfering with the provision or use of public transportation services;
13. Disturbing others by engaging in loud, raucous, unruly, harmful, aggressive, violent, or harassing behavior (flashing gang signs or displaying gang colors is considered harassing behavior);
14. Destroying, defacing, or otherwise damaging Valley Transit property;
15. Carrying, exhibiting, displaying, or drawing any firearm, dagger, sword, knife or other cutting or stabbing instrument, club, or any other weapon apparently capable of producing bodily harm, in a manner, under circumstances, and at a time and place that either manifests an intent to intimidate another or that warrants alarm for the safety of other persons, unless otherwise authorized by law;
16. Throwing an object at Valley Transit vehicles, facilities, or property, or throwing an object at any person on Valley Transit property;
17. Allowing any animal to occupy a seat on transit property, to run at large, to unreasonably disturb others, to leave waste matter on Valley Transit property, to board transit vehicles unless secured in an approved pet container, or to interfere with transit-related activities. Please see Valley Transit's Service Animal Policy in Appendix 6 for specific rules and exceptions pertaining to service animals;
18. Engaging in other conduct that is inconsistent with the intended purpose of the transit facility, transit station, or transit vehicle and refusing to obey the lawful commands of an agent of the transit authority or a law enforcement officer to cease such conduct;
19. Roller-skating, rollerblading, or skateboarding;
20. Riding bicycles, unicycles, mopeds, or other motorcycles, except where public vehicle travel (excluding bus only lanes) and access is permitted;
21. Eating on Valley Transit vehicles or in prohibited areas of Valley Transit facilities and properties. Riders in need of medical accommodation should contact Valley Transit;
22. Drinking, except from a spill-proof, covered container, on Valley Transit vehicles or in prohibited areas of Valley Transit facilities and properties;
23. Using Valley Transit property for residential or commercial parking purposes except as authorized by Valley Transit or its designee;

24. Operating, stopping, standing, or parking a vehicle in any roadway or location restricted for use only by Valley Transit vehicles or otherwise restricted;
25. Sitting or lying on floors of Valley Transit vehicles or floors, sidewalks, asphalt, grass, or other ground covering in or on Valley Transit facilities and properties;
26. Sleeping, camping, or storing personal property on benches or floors on or within Valley Transit's vehicles, facilities, properties, unless otherwise authorized by law;
27. Entering or remaining upon any nonpublic areas of Valley Transit facilities or properties, including, but not limited to, staging areas, work areas, and equipment rooms, except when authorized by Valley Transit or its designee;
28. Entering Valley Transit vehicles, facilities, or properties without wearing a shirt or shoes unless medical accommodation is pre-authorized by the transit agency to allow for coverings other than shoes;
29. Engaging in commercial activities, except when such activities are authorized by Valley Transit or its designee in a written permit, license, concession contract, lease, or other written authorization;
30. Engaging in public communication activities, except as such activities are authorized by Article IV;
31. Engaging in any civic, cultural, or other special event, not included in the definitions of commercial or public communication activities in Article II herein, except as such activities are authorized by Valley Transit or its designee in a written permit, license, concession contract, lease, or other written authorization;
32. Committing any act which intends to create or incite, or does create or incite an immediate breach of peace, including, but not limited to,
 - a. fighting,
 - b. racing,
 - c. obscene language and noisy or boisterous conduct tending to cause a breach of the peace, and
 - d. personally abusive epithets or words or language of an offensive, disgusting, or insulting nature, which epithets, words, or language, when addressed to the ordinary citizen are, as a matter of common knowledge, inherently likely to provoke a violent reaction of fear, anger, or apprehension;
33. Engaging in sexual activity with self or others while riding or accessing Valley Transit vehicles, facilities, or properties;
34. Displaying or reading pornographic material where others may see it;

35. Engaging in gambling or any game of chance for the winning of money or anything of value;
36. Using Valley Transit vehicles, facilities, or properties for non-transit-related activities, except as authorized by Valley Transit or its designee;
37. Entering Valley Transit vehicles, facilities, or properties when lacking the ability to care for oneself because of illness, intoxication, or medication(s);
38. Extending an object or a portion of one's body through the door or window of a Valley Transit vehicle;
39. Hanging or swinging on bars or stanchions with feet off the floor while on transit property or hanging onto or otherwise attaching oneself to the exterior of a transit vehicle or other transit property;
40. Engaging in any physical sport activity on transit property;
41. Loitering or "hanging out" (customers are expected to board the next scheduled transit vehicle traveling in the direction of their destination);
42. Refusing to allow proper securement of a wheelchair on Valley Transit vehicles;
43. Failure to pay the appropriate fare as required by Valley Transit; or falsely representing oneself as eligible for a special or reduced fare or obtaining any permit or pass related to the Valley Transit system by making a false representation;
44. Falsely claiming to be a transit operator or other transit employee or volunteer, or, through words, actions and/or the use of clothes, insignia, or equipment resembling department-issued uniforms and equipment, creating a false impression that one is a transit operator or other transit employee or volunteer;
45. Interfering or tampering with mobile data computers, fareboxes, transfer slips, or any other equipment on Valley Transit vehicles or properties;
46. Laying hands or verbally intimidating a transit operator or transit employee, including spitting on them.
47. Exceeding the number of no-shows allowed under the paratransit procedures, provided that trips missed for reasons beyond the customer's control shall not be counted as no-shows. As stated in the ADA Policy, a passenger has exceeded the allowed number if they have missed at least three trips in a month, with an overall percentage of at least 10% of their trips being No Showed;
48. Impeding paratransit service through non-compliance with the paratransit procedures; and
49. Violating an exclusion order issued under these Rules of Conduct.

50. Endangering the health and safety of an infant or small child by refusing to remove them from a stroller before the vehicle begins moving.

B. Enforcement

1. Exclusion from Service.

- a. **Basis for Exclusion.** Any person engaging in prohibited conduct under these provisions of Article III, Section A, may be refused entrance upon, ordered to leave, or otherwise restricted in the use of Valley Transit vehicles, facilities, or properties by a commissioned law enforcement official, Valley Transit personnel, or authorized personnel of a Valley Transit contracted service provider. Failure to immediately comply with such a removal or exclusion order may be grounds for prosecution for criminal trespass and/or unlawful transit conduct.
- b. **Immediate Exclusion or Removal.** Where there is a violation of Article III, Section A, a Valley Transit employee, commissioned law enforcement official, Valley Transit personnel, or authorized personnel of a Valley Transit contracted service provider may, among other options described in the previous section, immediately reseal, refuse transportation, or have removed from Valley Transit vehicles, facilities, or properties without prior written notice a person who has engaged in prohibited conduct under the same clause, which, at Valley Transit's discretion, poses a safety or security risk, interferes with or impinges on the rights of others, impedes the free flow of the general public, or impedes the orderly and efficient use of Valley Transit vehicles, facilities, or properties. If an individual who is immediately excluded or removed is also excluded from future access to Valley Transit agency vehicles, facilities, or properties, Valley Transit should, to the extent possible, give notice to that individual of the future exclusion pursuant to section (B) (c).
- c. **Notice Procedure.** Valley Transit may give a person to be excluded from Valley Transit vehicles, facilities, or properties written notice, to the extent possible, by personal delivery or by U.S. Postal Service Priority Mail, delivery confirmation requested, addressed to the person's last known address. The notice shall specify the reason or reasons for exclusion, identify the scope, duration, and effective date of the exclusion, indicate the length of the exclusion period, and explain the appeal process. The exclusion notice is effective upon actual or constructive receipt.
- d. **Constructive Receipt.** Receipt of an exclusion notice is construed to have occurred if the person knew or reasonably should have known from the circumstances that he or she is excluded from Valley Transit vehicles, facilities, or properties. Receipt of an exclusion notice is also presumed to have been accomplished three calendar days after the notice has been placed in the U.S. Mail to the person's last known mailing address. In this

circumstance, the window of exclusion will run from the third calendar day after being mailed through the number of days indicated in the letter to the passenger.

- e. **Length of Exclusion.** The following suggested exclusion lengths are guidelines to be used by Valley Transit in determining the duration of a particular exclusion under the provisions of Article III. The actual exclusion period imposed may be shorter or longer depending on the circumstances of each case. Circumstances that Valley Transit may consider in determining the length of exclusion include, but are not limited to, the circumstances of the incident and the individual's history of documented prior conduct/incidents while using or accessing Valley Transit vehicles, facilities, or properties. **Permanent exclusion may be appropriate under certain circumstances.** In the case where a person has received a significant number of 'Rest of Day' suspensions for behavior falling below the threshold for a 30-day suspension, a pattern of numerous 'Rest of Day' suspensions would be grounds to escalate to a suspension of 30 days or more.

- i. If the person being excluded has had no policy violations, including exclusions or removals, in the prior 12 months, and

1. The prohibited conduct would constitute a misdemeanor in Washington State or is prohibited by RCW 9.91.025, the duration of the exclusion should not exceed 30 days.
2. The prohibited conduct would constitute a felony in Washington State; the exclusion should not exceed 60 days.

- ii. If the person being excluded has had one prior policy violation, including exclusions or removals, in the prior 12 months, and

1. The prohibited conduct would constitute a misdemeanor in Washington State or is prohibited by RCW 9.91.025, the duration of the exclusion should not exceed 60 days.
2. The prohibited conduct would constitute a felony in Washington State; the exclusion should not exceed 90 days.

- iii. If the person being excluded has had two or more prior policy violations, including exclusions or removals, in the prior 12 months, and

1. The prohibited conduct would constitute a misdemeanor in Washington State or is prohibited by RCW 9.91.025, the duration of the exclusion should not exceed 90 days.
2. The prohibited conduct would constitute a felony in Washington State; the exclusion should not exceed 120 days.

- iv. If the prohibited conduct is identified as a crime against a person or involves a firearm or other dangerous weapon, the rider may be permanently banned or face an exclusion for up to 365 days..
- f. **Appeal Procedure.** Not later than 15 calendar days after an exclusion notice becomes effective, an excluded person may appeal in writing to the Valley Transit Operations Director for a review of the exclusion. The appellant may request a hearing, or the appellant may request review without a hearing based on a written statement setting forth the reasons why the appellant believes exclusion is invalid or improper. If the appellant is unable to respond in writing, Valley Transit will make reasonable accommodations. If no hearing is requested, the Valley Transit Operations Director, or their designee, shall render a written decision within 20 calendar days after Valley Transit's receipt of the appeal. The exclusion shall remain in effect during the appeal process.
 - i. **Hearing.** If the appellant does request a hearing, the hearing shall be held within 30 calendar days after Valley Transit's receipt of the appeal, and the hearing may be recorded (see consent form). The Valley Transit Operations Director, or their designee, shall render a written decision within 20 calendar days after the hearing. The appellant may be represented by counsel and may present witnesses to testify upon oath or affirmation in support of the appeal. The Operations Manager may also hear from witnesses who testify upon oath or affirmation, and he or she may examine evidence during the appeal hearing. The exclusion shall remain in effect during the appeal process.

2. Other Laws Not Limited.

- a. The enforcement of Article III herein is not intended to limit, in any manner, the enforcement of any applicable federal, state, or municipal laws, provided that Valley Transit employees and volunteers are not authorized to assist in enforcing a court order prohibiting or restricting contact with any other person other than to notify appropriate law enforcement personnel via Valley Transit's dispatcher, supervisor, or Valley Transit Security.

C. Liability

Nothing in Article III herein shall create a duty to any person on the part of Valley Transit or form any basis for liability on the part of Valley Transit, its officers, agents, employees, or volunteers. The obligation to comply with Article III is solely that of any person entering and using Valley Transit's vehicles, facilities, and properties, and Valley Transit's enforcement of Article III is discretionary not mandatory.

Article 4: Public Communication Activities

A. Purpose and Scope

1. Non-Public Forum

As a provider of public transportation services, Valley Transit makes a variety of transit vehicles, facilities, and properties available to persons who use such public transportation services. Although these transit vehicles, facilities, and properties may be accessed by the general public, they are not open public forums either by history, nature or by designation. They are intended to be used solely for transit-related activities and provide little, if any, space for other non-transit-related activities. It is the policy of Valley Transit to refrain from advertising of any goods, services, or ideas not directly related to public transportation and to consider content-neutral classifications in cases of speech restriction (e.g., Valley Transit would restrict speech that incites violence or is intentionally misleading). What limited advertising is allowed would be strictly as a source of revenue. Valley Transit does not intend to accept limited advertising or to convert its vehicles, facilities, or other property into public forums.

2. Valley Transit's Legitimate Interests

Most public communication activities are prohibited on Valley Transit vehicles and within or upon Valley Transit facilities and properties, regardless of the viewpoint expressed, because they are incompatible with Valley Transit's legitimate interests. These legitimate interests include, but are not limited, to the following:

- a. securing the use of scarce parking spaces and bus shelter space for persons who are using public transportation services;
- b. maintaining safe, clean, and secure transit vehicles, facilities, and properties to retain existing, and attract new, users of public transportation services;
- c. reducing litter pick-up and other maintenance or administrative expenses so as to maximize the provision of public transportation services; and
- d. preventing delays and inconvenience to the general public by minimizing congestion and expediting boarding, transferring, and alighting from Valley Transit vehicles.

3. Purpose of Article 4 and Valley Transit Vehicles, Facilities, and Properties

Valley Transit vehicles, facilities, and properties are first and foremost intended for Valley Transit public transportation services and the use of those services by the general public. Safe and efficient movement of Valley Transit vehicles and customers within and upon facilities and properties is paramount to achieving safety, security, maintenance, and operational objectives and meeting general public expectations concerning Valley Transit's provision of public transportation services. Valley Transit's intent and desire is to allow members of the general public to engage in public communication activities on Valley Transit vehicles or within or upon Valley Transit's facilities and properties to the extent that such activities are compatible with Valley Transit's legitimate proprietary functions and interests.

Accordingly, Valley Transit is, within reasonable limits, authorized to regulate the time, place, and manner in which persons engage in public communication activities. Without regard to content, individuals, or groups involved, some activities might be denied altogether, made subject to the Rules of Conduct, or limited by scope, location, or duration. Such activities would include, but are not necessarily limited to, those that are inconsistent with the intended purpose of a given area; pose safety or security risks; interfere with or impinge on the rights of others; impede the free flow of the general public; affect the orderly and efficient use of transit vehicles, facilities, or properties; or otherwise interfere with Valley Transit's public transportation services, operations, or maintenance activities.

Valley Transit expressly designates its transit vehicles, facilities, or properties as non-public forums. It is the purpose of Article IV to describe the limited extent to which the general public is allowed to engage in public communication activities on Valley Transit vehicles and within or upon Valley Transit facilities and properties.

Article IV does not apply to Valley Transit employees engaged in authorized activities in the course of their employment or to events or commercial activities previously authorized by Valley Transit.

4. Facilities Governed by Article 4:

All Valley Transit vehicles, facilities, and properties are governed by Article IV herein.

B. Regulation of Public Communication Activities

1. Limitations

- a. Public communication activities, which are otherwise lawful, are permitted on Valley Transit vehicles and within or upon Valley Transit facilities and properties, subject to the following exceptions and limitations:
- b. Posting or affixing flyers, pamphlets, brochures, leaflets, or any other written, printed, or graphic materials of any kind is prohibited.
- c. Selling or offering for sale or donation books, pamphlets, or any other written, printed, or graphic material is prohibited.
- d. Soliciting funds is prohibited.
- e. Signs, banners, structures, or other paraphernalia may not be affixed to or erected on Valley Transit vehicles or within or upon Valley Transit facilities or properties, except as authorized by Valley Transit or law.
- f. Signs carried by or on a person are permitted, provided that the signs are not constructed of a size or material that could inadvertently or intentionally cause injury to a person or property, and provided that the signs are not permitted on Valley Transit

vehicles. Signs may not be of a size that obstructs the free flow of the general public and may not exceed 20 inches by 20 inches. A “sandwich board” sign may not extend beyond the carrier’s shoulders or, if used by a Permittee, beyond the permitted area.

- g. Public communication activities will not be permitted in parking areas or roadways. Public communication activities may not block any loading zone, signage, stairway, escalator, elevator, customer service counter, ticket or automatic teller machine, authorized commercial activity, fire safety system component, telephone, information board, or the normal general public paths to and from such areas.
- h. Public communication activities otherwise permitted under Article IV are prohibited if the number of people engaged in the activities, their location, or the manner of conducting the activities creates safety or security problems; interferes with the free flow of persons onto Valley Transit vehicles or into, within, or from Valley Transit facilities or properties; or interferes with the operation of such transit vehicles, facilities, or properties, or Valley Transit’s provision of public transportation services.
- i. Persons engaged in public communication activities within or upon Valley Transit facilities and properties shall not use any parking spaces provided at such facilities or properties unless they are also using Valley Transit’s public transportation services.

C. Permitting Procedures

1. **Permit.** Except as otherwise provided in this Article, no person shall engage in public communication activities permitted under Article IV without first obtaining a Permit in accordance with the rules and procedures set forth herein. Carrying or wearing personal signs that meet the size and safety limitations specified above does not require a Permit.
2. **Application for Permit.** Any person that desires to obtain a Permit shall submit an application (“Application”) to Valley Transit’s HR Director or their designee. A copy of this Application is attached hereto as Appendix 2. Applications may be obtained in person from Valley Transit’s Business Office (1401 W. Rose Street, Walla Walla, WA 99362, Monday through Friday, 8:00am to 5:00pm). Applications may also be requested by mail or by calling (509/525-9140) during the Business Office hours of operation.
3. **Issuance of Permit.**
 - a. Within a period of no longer than five calendar days of receipt of a completed Application, a Permit shall be issued by Valley Transit’s HR Director or their designee, or the applicant shall be furnished a written statement setting forth the reason why the Application for a Permit had been denied. A Permit will not ordinarily be issued more than 14 calendar days prior to the commencement of intended use and will be valid only for the specific dates, times, and designated areas identified in the Permit. A Permit granted outside of a formal rental contract, shall be effective for a period of no longer

than seven calendar days and will be limited to the normal hours and days that the designated areas identified in the Permit are open for public access. Applications shall be processed in the order of their receipt.

- b. A Permit may be renewed prior to its expiration for up to seven additional calendar days by filing with Valley Transit's HR Director or their designee a notice that the Permittee intends to continue the activity, together with any amendments necessary to keep the information required by the Application current and accurate. A Permit shall not be renewed if the notice and information herein required are not timely filed or if the continued presence of the Permittee cannot be accommodated under these rules and procedures.
 - c. Permittees are required to have the Permit on their person (or with the group) when engaged in the permitted activity and to present the Permit to Valley Transit and security personnel upon request. A copy of the form of the Permit is attached hereto as Appendix 3.
4. **Denial of Permit.** If a Permit is denied, Valley Transit's HR Director or their designee shall serve on the applicant personally or by US Postal Service Priority Mail, delivery confirmation requested, a written statement of reasons for the denial. A Permit shall not be denied unless:
- a. The applicant has not furnished the information required by the Application, or the applicant has failed to agree to the conditions of the Permit;
 - b. Conditions exist which make the applicant's proposed activity at the date, time, or location proposed by the applicant incompatible with Valley Transit's operational function or is otherwise limited or prohibited under Article IV;
 - c. The nature of the activity that the applicant wishes to conduct constitutes a commercial activity subject to other requirements of Valley Transit described in Article III herein;
 - d. There has been within the previous 12 months: (i) an exclusion order issued to the applicant or participant pursuant to Article III herein; (ii) a revocation of a previous Permit issued to the applicant; or (iii) a failure to comply with the terms and conditions of a Permit previously issued to the applicant; or
 - e. One or more applicants have requested Permits for the same date, time, or location; Valley Transit cannot reasonably accommodate additional public communication activities at that same date, time, or location; and the current applicant is not entitled to priority in accordance with these rules and procedures.
5. **Revocation of Permit.** A Permit may be revoked immediately by Valley Transit's HR Director or their designee, when evidence exists that:
- a. A Permittee has violated the provisions of the Permit or these Rules of Conduct, or

- b. The activity has attracted a crowd of sufficient size so as to begin to adversely impact the safety, security, or rights of others; the free flow of the general public; or the normal operation requirements of the transit vehicle, facility, or property.

Before revoking a Permit, the HR Director or their designee may, but is not required to, give Permittees verbal warnings of any violations of the Permit or these Rules of Conduct or return a Permit after adverse conditions that existed at the time of revocation are no longer present.

6. Notice of Revocation.

- a. Notice of revocation shall be in writing, supported by a statement of facts and a list of witnesses to the facts stated, and be personally served upon the Permittee or mailed to the Permittee by US Postal Service Priority Mail, delivery confirmation requested. A notice of revocation need not be in writing if immediate conditions exist that pose safety or security risks; interfere with or impinge on the rights of others; impede the free flow of the general public; affect the orderly and efficient use of the transit facility; or otherwise interfere with Valley Transit's public transportation services, operations, or maintenance activities. If written notice of revocation is not given because of such immediate conditions, the Valley Transit HR Director or their designee shall, within three calendar days from the date of revocation, prepare a written notice of revocation as required above.
- b. Once a Permit has been revoked, a person shall not continue their activity until another Permit has been obtained or the revoked Permit returned. If the Permit has been revoked on a permanent basis, all materials involved in the terminated activity must be removed immediately by the individual(s) involved.

7. Appeal from Denial or Revocation.

- a. Upon notification of the denial of a Permit or revocation thereof, an applicant or Permittee may file with Valley Transit's Executive Director a notice of appeal.
- b. Upon Valley Transit's receipt of the notice of appeal, the matter shall be set for a hearing before Valley Transit's Executive Director within fifteen calendar days. The Executive Director or their designee shall issue a notice of hearing which shall be sent by certified mail, return receipt requested, to the applicant or Permittee, and which shall contain the date, time, and place of the hearing.
- c. At the hearing, the applicant or Permittee may be represented by legal counsel. Testimony shall first be given under oath or affirmation by witnesses in support of the denial or revocation. The applicant or Permittee may then testify and present witnesses on their behalf under oath or affirmation. A record shall be made of the proceeding and kept on file with Valley Transit for at least three years.

- d. The Executive Director's findings and order shall, within seven calendar days of the conclusion of the hearing, be sent to the applicant or Permittee by US Postal Service Priority Mail; delivery confirmation requested.

8. Availability of and Limit Upon Permits.

- a. Permits will be issued on a first-come, first-served basis, subject to availability, provided that Valley Transit may give preference to an applicant or applicants who have had the least opportunity during the preceding 30 calendar days to conduct public communication activities. Permits shall be issued without regard to the identity of the person or cause for which the Permit is being requested.
 - b. For safety and security reasons; to ensure that the free flow of the general public and the intended transportation functions of the transit vehicles, facilities, and properties are met; and to accommodate other activities competing for the limited available space; a maximum of four (4) individuals representing the same groups or causes will be allowed to engage in public communication activities at any given time.
9. **Transferability.** Upon written approval by Valley Transit's HR Director, a Permit may be transferred to another person engaged in the same activity, provided that the receiving party complies with the conditions of the Permit and retains it on their person during the activity.
10. **Reproduction.** Permits may not be reproduced or altered in any manner. Reproduced or altered Permits will be considered invalid and confiscated. The holder of the invalid Permit will be required to cease their activity until a valid Permit is obtained. An individual found to be using an invalid permit will be prohibited from obtaining a new permit for 15 business days. If an individual had previously been prohibited from obtaining a new permit and was found to be using an invalid permit again, they would be issued a permitting prohibition of 30 business days.
11. **Signs, Banners, Literature, Etc.** Signs, banner, literature, leaflets, posters, structures, or other paraphernalia may not be affixed to the Valley Transit vehicles, facilities, or properties or erected in conjunction with an activity, unless space has otherwise been provided for such purpose or under provision stated elsewhere in these rules and procedures. Permittees may offer literature to the general public, but they shall refrain from attempting to distribute literature to any member of the general public who indicates they do not desire to receive said literature. Permittees may not distribute or offer to distribute said literature within ten (10) feet of persons in queue lines, bus exits or entrances, or permanent waiting fixtures, unless invited closer by a transit patron.
12. **Responsibility for Clean-up.** Permittees shall be responsible for cleaning up litter that they personally (or as a group) generate in the course of their activity. If, at the end of the Permittee's activity, the Permittee fails to clean up such litter, Valley Transit shall cause the clean-up of the Permittee's litter and the Permittee shall reimburse Valley Transit for the fully

allocated costs incurred to do so. No future permits will be issued until the Permittee has paid their fine, and any previously approved future permits will be render invalid until the Permittee has paid their fine.

13. **Unattended Distribution and Storage of Materials.** No Permittee shall leave unattended distribution or storage of materials, placards, boxes, or other supplies used in support of public communication activities.
14. **Hold Harmless.** Any Permittee, including Permittee's personal representatives, successors in interest, and assigns, shall, as a precondition to the issuance of any Permit, agree to indemnify, defend and hold harmless Valley Transit and its officers, agents, and employees from all suits, claims, actions, and damages of whatsoever kind or nature arising out of or resulting from Permittee's use of the premises, except to the extent caused by the negligence of Valley Transit and its officers, agents, and employees. Any Permittee shall further covenant and agree to specifically assume potential liability for actions brought by Permittee's own employees against Valley Transit and its officers, agents, and employees and, for that purpose only, Permittee specifically waives any immunity under workers' compensation act, Title 51 RCW, provided, however, that said waiver shall not apply to such actions in which Permittee's employee alleges that the claim arises through no fault of Permittee, unless the fault of Permittee is established through discovery or at trial.
15. **Interaction with the General Public.** Valley Transit and its officers, agents, and employees, shall not unnecessarily interfere with any consensual conversation between Permittees and members of the general public. Permittees shall forthwith terminate any conversation with any member of the general public when requested to do so by the addressee. No person, while engaged in public communication activities, shall physically touch or contact a member of the general public, unless the person has previously consented to the contact or unless the person has previously agreed to contribute to the Permittee or the organization that they represent.
16. **Misrepresentation.** No person, while engaging in public communication on Valley Transit property, will make false, fraudulent, or misleading statements or representations. Any party found to be doing such will be promptly asked to remove themselves from the property.
17. **Permits and Licenses.** The Permittee shall be responsible for obtaining all necessary permits and licenses from any other regulatory agencies required for the Permittee's use of transit vehicles, facilities, or properties. Permittee shall provide copies of said permits to Valley Transit upon its request.
18. **Compliance with the Rules of Conduct and Laws.** Permittees shall abide by the Rules of Conduct and all applicable federal, state, and municipal criminal and civil laws.

D. General

1. Liability for Clean-up

Any person engaged in public communication activities and found responsible for litter, damages, or destruction of property, whether by accident or intent, shall be responsible for the clean-up and/or liable for the cost of repairing or replacing the damaged or destroyed property.

2. Liability of Valley Transit

Nothing in Article IV or in the permission of public communications activities on Valley Transit vehicles or within or upon Valley Transit facilities or properties shall create a duty to any person on the part of Valley Transit or form any basis for liability on the part of Valley Transit or its agents or employees. The obligation to comply with the requirements of Article IV is solely that of any persons engaging in public communication activities and Valley Transit's enforcement of Article IV is discretionary, not mandatory.

3. Non-Valley Transit Uses

Notwithstanding the limitations and prohibitions contained in Article IV, Valley Transit reserves the right to enter into leases or other use agreements permitting non-Valley Transit uses of Valley Transit vehicles, facilities, or properties that are found to be compatible with Valley Transit's proprietary functions and interests.

Appendix A: Valley Transit Exclusion Order Example

Valley Transit Exclusion Order

Date: _____

To: _____

Address: _____

Phone: _____

This letter shall serve as a Notice of Exclusion

This exclusion is effective beginning on (date) for (total number of days) except as specified in the appeal process.

Throughout this period, you are barred from contact with any Valley Transit Employee or enter into or onto Valley Transit Properties. Failure to comply with this Exclusion Order shall be grounds for criminal prosecution for trespass.

This exclusion action has been taken because (detailed listing of Rules of Conduct Violations).

If you wish to appeal this decision, you must contact the Operations Director in writing at the address below or by calling 509-525-9140, within 15 calendar days of the effective date of this Exclusion Order. You may request a hearing or a review without a hearing based on a written statement explaining why you believe this exclusion is invalid or improper. **This exclusion will remain in effect throughout the appeal process.**

Employee Signature

Valley Transit
1401 West Rose Street
Walla Walla, WA 99362

509-525-9140

info@valleytransit.com

Appendix B: Permit Application for Public Communication Activities

Valley Transit Application for Permit to Engage in Public Communication Activities

Applicant Name: _____

Address: _____

Phone: _____

Name of person or organization sponsoring/promoting/organizing the requested activity (if any):

Address: _____

Phone: _____

Does the applicant intend to use tables and chairs: _____

Describe the location, date, time, and duration of the requested activity: _____

Describe any props (i.e., books, pamphlets, leaflets, flyers, signs, etc.) that will be used during the requested events (without reference to the content of those props): _____

By signing this application, the applicant hereby acknowledges that they have read and agree to abide by the Valley Transit Rules of Conduct and all applicable federal, state, municipal, and civil laws.

Applicant Signature

Applicant Title

Date

VALLEY TRANSIT • 1401 W. Rose Street • 509 525-9140

Appendix C: Permit for Public Communication Activities Example

Valley Transit Permit to Engage in Public Communication Activities

Valley Transit, 1401 West Rose Street, hereby authorizes (applicant name) (the “Permittee”) to engage in public communication activities on Valley Transit properties under the terms and conditions set forth herein. The Permittee recognizes and agrees that this Permit is issued for the Permittee’s sole benefit and convenience. Valley Transit assumed no responsibility for the care or custody of equipment, materials, supplies, or any other furniture to be used on Valley Transit property, nor does Valley Transit agree to provide an alternative facility if, for any reason, the premises should cease to be available. This Permit is subject to the following conditions, and by accepting this Permit, the Permittee thereby has accepted each such condition:

1. **Authorized Area(s):** _____
2. **Participants:** _____
3. **Term:** _____
4. **Other restrictions or limitations:** _____
5. **Retention of Permit:** The Permittee is required to have this Permit on their person (or with the group) when engaged in the public communication activity.
6. **Reproduction of Permit:** This Permit may not be reproduced or altered in any manner. Reproduced or altered permits will be considered invalid and confiscated. The holder of the invalid permit will be required to cease his or her activity until a valid permit is obtained.
7. **Responsibility for Clean-up:** All persons or groups issued this Permit shall be responsible for cleaning up litter that they personally (or as a group) generate in the course of their activity. If, at the end of the Permittee’s activity, the Permittee fails to clean up such litter, Valley Transit shall cause the clean-up of the Permittee’s litter and the Permittee shall reimburse Valley Transit for all costs incurred therefor.
8. **Liability for Damaging Property:** Any person or organization engaged in public communication activities and found responsible for damaging, injuring, or destroying Valley Transit property, whether by accident or intent, shall be liable for the cost of replacing and/or repairing such property.
9. **Signs, Banners, Literature, Etc:** Signs, banners, structures, or other paraphernalia may not be affixed to or erected on Valley Transit vehicles or within or upon Valley Transit facilities or properties, except as authorized by Valley Transit or law. Signs carried by or on a person are permitted, provided that the signs are not constructed of a size or material that could inadvertently or intentionally cause injury to a person or property, and provided that the signs are not permitted on Valley Transit vehicles. Signs may not be of a size that obstructs the free

flow of the general public and may not exceed 32 inches by 32 inches. A “sandwich board” sign may not extend beyond the carrier’s shoulders or, if used by a Permittee, beyond the permitted area. Permittees may offer literature to the general public, but they shall refrain from attempting to distribute literature to any member of the general public who indicates they do not desire to receive said literature. Permittees may not offer to distribute or distribute said literature within ten (10) feet of persons in queue lines, bus exits or entrances, or permanent waiting fixtures, unless invited closer by a transit patron.

10. **Hold Harmless:** The Permittee, including Permittee’s personal representatives, successors in interest, and assigns, hereby agrees to indemnify, defend and hold harmless Valley Transit and its officers, agents, and employees from all suits, claims, actions, and damages of whatsoever kind or nature arising out of or resulting from Permittee’s use of the premises, except to the extent caused by the negligence of Valley Transit and its officers, agents, and employees. Any Permittee shall further covenant and agree to specifically assume potential liability for actions brought by Permittee’s own employees against Valley Transit and its officers, agents, and employees and, for that purpose only, Permittee specifically waives any immunity under workers’ compensation act, Title 51 RCW, provided, however, that said waiver shall not apply to such actions in which Permittee’s employee alleges that the claim arises through no fault of Permittee, unless the fault of Permittee is established through discovery or at trial.
11. **Interaction with the General Public:** Valley Transit and its officers, agents, and employees, shall not unnecessarily interfere with any consensual conversation between Permittees and members of the general public. Permittees shall forthwith terminate any conversation with any member of the general public when requested to do so by the addressee. No person, while engaged in public communication activities, shall physically touch or contact a member of the general public, unless the person has previously consented to the contact or unless the person has previously agreed to contribute to the Permittee or the organization that they represent.
12. **Misrepresentations:** No person, while engaging in solicitation of funds, shall misrepresent the true purposes for which the resources obtained will be utilized by the person. In the solicitation of funds, the person shall inform the person being solicited of the true intent of the organization for which said funds are solicited. No false, fraudulent, or misleading statements or representations shall be made.
13. **Permits and Licenses:** The Permittee shall be responsible for obtaining all necessary permits and licenses from any other regulatory agencies required for the Permittee’s use of transit vehicles, facilities, or properties. Permittee shall provide copies of said permits to Valley Transit upon its request.
14. **Compliance with the Rules of Conduct and Laws:** Permittees shall abide by the Rules of Conduct and all applicable federal, state, and municipal criminal and civil laws.

15. **Fees:** Valley Transit reserves the right to establish a fee structure associated with the permitting process.

DATED this _____ day of _____, 20_____.

Valley Transit

By: _____

Name: _____

Title: _____

VALLEY TRANSIT • 1401 W. Rose Street • 509 525-9140

Appendix D: Valley Transit’s Consent to Record Appeal Hearing

Valley Transit Consent to Record Appeal Hearing

It is Valley Transit’s routine business practice to make an audio recording, which may include AI transcription services, of Valley Transit exclusion appeals hearings. By Signing this consent form, you are confirming that you understand that this exclusion appeal is being recorded, and you are confirming that the recording is being made with your consent.

Signature of appellant: _____ Date: _____

Printed name of appellant: _____

Signature of hearing officer: _____ Date: _____

Printed name of hearing officer: _____

Date/location of appeal hearing: _____

*In the event of a remote hearing via telephone or an online meeting platform, the hearing officer can read this consent form into the record and request the appellant’s oral authorization to record the hearing.

Appendix E: RCW 9.91.025 Text

RCW [9.91.025](#)

Unlawful transit conduct.

(1) A person is guilty of unlawful transit conduct if, while on or in a transit vehicle or in or at a transit station, he or she knowingly:

- (a) Smokes or carries a lighted or smoldering pipe, cigar, or cigarette, unless he or she is smoking in an area designated and authorized by the transit authority;
- (b) Discards litter other than in designated receptacles;
- (c) Dumps or discards, or both, any materials on or at a transit facility including, but not limited to, hazardous substances and automotive fluids;
- (d) Plays any radio, recorder, or other sound-producing equipment, except that nothing herein prohibits the use of the equipment when connected to earphones or an ear receiver that limits the sound to an individual listener. The use of public address systems or music systems that are authorized by a transit agency is permitted. The use of communications devices by transit employees and designated contractors or public safety officers in the line of duty is permitted, as is the use of private communications devices used to summon, notify, or communicate with other individuals, such as pagers and cellular phones;
- (e) Spits, expectorates, urinates, or defecates, except in appropriate plumbing fixtures in restroom facilities;
- (f) Carries any flammable liquid, explosive, acid, or other article or material likely to cause harm to others, except that nothing herein prevents a person from carrying a cigarette, cigar, or pipe lighter or carrying a firearm or ammunition in a way that is not otherwise prohibited by law;
- (g) Consumes an alcoholic beverage or is in possession of an open alcoholic beverage container, unless authorized by the transit authority and required permits have been obtained;
- (h) Obstructs or impedes the flow of transit vehicles or passenger traffic, hinders or prevents access to transit vehicles or stations, or otherwise unlawfully interferes with the provision or use of public transportation services;
- (i) Unreasonably disturbs others by engaging in loud, raucous, unruly, harmful, or harassing behavior;
- (j) Destroys, defaces, or otherwise damages property in a transit vehicle or at a transit facility;
- (k) Throws an object in a transit vehicle, at a transit facility, or at any person at a transit facility with intent to do harm;

(l) Possesses an unissued transfer or fare media or tenders an unissued transfer or fare media as proof of fare payment;

(m) Falsely claims to be a transit operator or other transit employee or through words, actions, or the use of clothes, insignia, or equipment resembling department-issued uniforms and equipment, creates a false impression that he or she is a transit operator or other transit employee;

(n) Engages in gambling or any game of chance for the winning of money or anything of value;

(o) Skates on roller skates or in-line skates, or rides in or upon or by any means a coaster, skateboard, toy vehicle, or any similar device. However, a person may walk while wearing skates or carry a skateboard while on or in a transit vehicle or in or at a transit station if that conduct is not otherwise prohibited by law; or

(p) Engages in other conduct that is inconsistent with the intended use and purpose of the transit facility, transit station, or transit vehicle and refuses to obey the lawful commands of an agent of the transit authority or a peace officer to cease such conduct.

(2) For the purposes of this section:

(a) "Transit station" or "transit facility" means all passenger facilities, structures, stops, shelters, bus zones, properties, and rights-of-way of all kinds that are owned, leased, held, or used by a transit authority for the purpose of providing public transportation services.

(b) "Transit vehicle" means any motor vehicle, streetcar, train, trolley vehicle, ferry boat, or any other device, vessel, or vehicle that is owned or operated by a transit authority or an entity providing service on behalf of a transit authority that is used for the purpose of carrying passengers on a regular schedule.

(c) "Transit authority" means a city transit system under RCW [35.58.2721](#) or chapter [35.95A](#) RCW, a county transportation authority under chapter [36.57](#) RCW, a metropolitan municipal corporation transit system under chapter [36.56](#) RCW, a public transportation benefit area under chapter [36.57A](#) RCW, an unincorporated transportation benefit area under RCW [36.57.100](#), a regional transportation authority under chapter [81.112](#) RCW, the Washington state ferries, or any special purpose district formed to operate a public transportation system.

(3) Any person who violates this section is guilty of a misdemeanor.

[\[2025 c 234 s 1; 2009 c 279 s 3; 2004 c 118 s 1; 1994 c 45 s 4; 1992 c 77 s 1; 1984 c 167 s 1.\]](#)

NOTES:

Findings—Declaration—Severability—1994 c 45: See notes following RCW [7.48.140](#).

Drinking in public conveyance: RCW [66.44.250](#).

Location:(F:> Policies and Procedures> Rules of Conduct

Appendix F: Valley Transit's Service Animal Policy

Service animals and service animal trainees

A service animal is any guide dog, signal dog, miniature horse, or other animal individually trained to work or perform tasks for a person with a disability. A service animal trainee is any dog or miniature horse that is undergoing training to be a service animal.

Valley Transit allows service animals and service animal trainees to accompany people with disabilities in all organization vehicles and facilities. Riders may use more than one service animal.

Valley Transit does not charge a fare for service animals or service animal trainees. If a service animal or service animal trainee causes damage to Valley Transit's vehicles or facilities, the user of the service animal or service animal trainee may be charged for those damages.

To ride Valley Transit's services, service animals or service animal trainees:

- Must be on a leash, tether, or harness unless use of such a device would interfere with the task the service animal or service animal trainee performs, or the person's disability prevents use of such devices. In these cases, the handler must use voice, signal, or other effective means to maintain control of the service animal or service animal trainee.
- Must not be aggressive towards or pose a direct threat to the health or safety of Valley Transit staff, other riders, or other animals.
- Must be potty-trained.

Valley Transit staff will not request written certification that a rider's animal is a service animal or service animal trainee or request a demonstration of the service animal or service animal trainee's task(s). However, Valley Transit staff may ask users of service animals the following questions:

- Is the animal required because of a disability?
- What work or task has the animal been trained or is in training to perform?

Valley Transit may deny service to a service animal or service animal trainee if the animal is out of control of the handler, posing a direct threat, not potty-trained, or if its handler refuses to answer the question(s) about the animal noted above.

If Valley Transit denies service to the service animal or service animal trainee, the handler/trainer/person with a disability may still use Valley Transit services. Valley Transit staff will provide the handler/trainer/person with a disability information on how to appeal the service animal/service animal trainee's service denial and, if applicable, options to remedy the situation so the service animal/service animal trainee can be allowed to use Valley Transit vehicles and facilities.

Valley Transit staff will not take charge of the rider's service animal or service animal trainees. Riders are welcome to use a personal care attendant or companion to assist with caring for a service animal or service animal trainees.

Federal and state law do not consider emotional support animals to be "service animals." Refer to Valley Transit's rider's guide for policies about emotional support animals and pets accessing Valley Transit vehicles and facilities.

Service animals and service animal trainees must remain at the rider's feet or on the rider's lap. The animal may not sit on a vehicle seat.

It is a violation of Washington State law to knowingly misrepresent an animal as a service animal or service trainee to secure that animal the rights afforded to service animals (RCW 49.60.214). Such violations may result in civil/monetary penalties.